



# Consultancy

## Disconnections

**Disconnections of utilities services is a time consuming and complex process. Have you ever measured how much time you or your staff spend on the phone, sending emails or letters, trying to identify meters and registration numbers? Let us help you with your Disconnection applications.**

### OVERVIEW

Each utility organisation has a different Disconnection process to follow, with different charging methods and requirements. Whether it is for individual services or supplies to multi-occupied buildings, large supplies to offices or industrial buildings, we have the experience and expertise to manage the process.

### WHY CHOOSE US?

Organising disconnections can take a disproportionate amount of time and co-ordination, but knowing the processes, the key industry contacts and having experienced staff is the key to success. Offered as part of a range of Consultancy services on your project we can make the disconnection process simpler and quicker for you.

### WHAT WE DO

- Obtain Letters of Authority (LOA) from the utility account owner allowing us to act on their behalf
- Provide advice on legal issues such as leases, wayleaves, easements associated with utility assets
- Obtain meter point administration /registration numbers (MPAN and MPRN) for the accounts to be disconnected
- Obtain quotes for removal of meters and services
- Obtain quotes for removal of assets such as substations, gas governors, fibre optic cables, fire hydrants, etc.
- Track payments to utility organisations
- Co-ordinate meter removal dates
- Co-ordinate service disconnection dates
- Obtain disconnections certificates or confirmation of completion for project H&S files
- Provide a monthly Premier Energy Tracker of procurement progress

### WHO ARE OUR CLIENTS?

- Demolition Contractors
- Developers, Housing Associations, Design and Build Contractors
- Building owners
- Anyone responsible for site clearing of utility supplies and services

### TURNAROUND TIMES

- 🕒 The process can take at least 2-3 months to complete depending on services to be removed

### ADDITIONAL BENEFITS

- 👉 Professional Indemnity cover up to £5m
- 👉 Identify the correct asset owner/operator
- 👉 Convert existing electricity or water supplies to a Temporary Builders Supplies to save time and money
- 👉 Provide advice on the implications of removing meters on the site capacity requirements for a development. In some cases removing a meter can be detrimental to the new connection costs, so advising the client on the best solution is essential
- 👉 A single point of contact throughout the Disconnection process
- 👉 Premier Energy is at the forefront of industry working groups, including regulators, to bring disconnection practices up to date and improve delivery timescales
- 👉 A complementary service to our 'New Connections' and "Diversions' services so worth considering all three at the same time

FOR FURTHER INFORMATION OR TO TAKE THE NEXT STEPS, PLEASE CONTACT US

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